**Kristy McCoy**

**Home Town:** Wauconda, IL. ***\*\* willing to relocate* \*\***

**Email**: [kristy.mccoy@gmail.com](mailto:kristy.mccoy@gmail.com)

**C:** 847-890-0396

**Portfolio of work:** <https://kristy847.github.io/portfoliobootstrap/>

**JUNIOR SOFTWARE DEVELOPER**

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| **PROFESSIONAL PROFIILE** |

* Hard working, driven, enthusiastic, able to work with a team, or use my own initiative.
* Experience managing projects from concept to completion. Communicate internally and externally.
* Strong solution solving skills, ability to multitask a variety of challenges and responsibilities.
* Ensure escalated service requests & SLA’s are handled in a timely manner.

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| **TECHNICAL SKILLS** |

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| * PERL | * OpenText Exstream (Dialogue) | * Bash |
| * Java | * SQL | * Visual Studio |
| * SQL | * MySQL | * Eclipse |
| * CSS | * Git Bash | * NetBeans |
| * HTML | * GitHub | * Microsoft |
| * HTML5 | * Unix | * Jira |
| * DOS | * Command Line |  |

**In Process:** PMP Certification, Oracle Java Certification, and Phyton Certification

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| **EDUCATIONAL & PROFESSIONAL CERTIFICATION / TRAINING** |

Scrum Master Certified

3.75 GPA 8 times Deans List Recipient

AIU, Schaumburg, IL.

Bachelor of Science

Specialization in Software Engineer

(2012 – 2014)

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| **PROFESSIONAL EXPERIENCE** |

**Developer ll**

May 2013 – Present

RR Donnelley

1750 Wallace Ave. St. Charles, IL 60174

I did my internship with RR Donnelley and was later permanently hired. Development, maintain and support applications. Identify areas for process improvements. Used SQL, Perl, XML, OpenText Exstream(Dialogue), and related tools. Crete tests to isolate and rectify issues.

* Inherited a C++ program for GM Recall Letters and postcards.
  + Project was 3 years behind and I was able to get them caught up in 1 year.
  + Product different letter types with changing variable, reporting, and notification emails
* GM Recall Letters and postcards
  + Generate reports from SQL db and pull requested information
  + Modify existing code
* Perl: Wrote a program for Veterans of Foreign Wars (VFW)
  + program sends 12 different letters and cards that need to be sorted and matched.
  + Program generates custom reports and sends emails
* Perl: Wrote a program for the State of New Jersey pressure seal letters
  + programs sends 35 different letters
  + Program generates custom reports and sends emails
* Perl: New Jersey Department of Community Affairs – Elsa (DCAELSA)
  + program sends 15 different checks and tracks mailing with certification number
  + Program generates custom reports and sends emails

**Sale Administrative Assistant**

August 2011 – November 2011

Roscor ***CLOSED***

1061 Feehanville Drive, Mount Prospect, IL 60056

* Order entry
* Planning and Scheduling
* Organize any company events
* Extensive use of Excel, Word, Power Point, and Access
* Interdepartmental Coordination
* Internet Research
* Strong ability to compose and edit already written materials
* Maintained and supervised databases and files
* Supervised daily office attendance, policies and procedures
* Answer phones and greet guests in a professional and courteous manner
* Compose and distribute inter-departmental memorandums (e-mail, documentary and voice) ensuring timely delivery and receipt of important information while at the time maintaining confidentiality.
* Prepares and assembles media kits for marketing and public relations departments.

**Sales Administrative Assistant**

August 2006 – May 2010

CognitiveTPG

25 Tri-State International, Suite 200, Lincolnshire, IL 60069

* Supported CEO, CFO, HR, and SR. VP of Corporate Development
* Office management dealing with vendors, ordered supplies, equipment maintenance; research was done to insure savings on all items
* Answer phones and greet guests in a professional and courteous manner
* Handle some IT problems
* Organize any company events
* Make travel arrangements
* Extensive use of Excel, Word, Power Point, Access, and Visio
* Upgraded office filing system
* Type most of the company documents
* Created a computerized customer database
* Responsible for new employee training
* Planning and Scheduling
* Interdepartmental Coordination
* Internet Research
* Strong ability to compose and edit already written materials
* Type and process all correspondence, presentations, reports and spreadsheets
* Make domestic and international travel arrangements
* Manage details of multi-party conference calls, in-house and off-site meetings and luncheons, travel arrangements, calendars, itineraries, and agendas
* Processed expense reports and invoices
* Supervised daily office attendance, policies and procedures
* Preparation and distribution of quarterly reports
* Collaborate with printers on the design and printing of logo changes, letterhead, envelopes, business cards, literature, presentation folders and product line inserts at agreed-upon rates.
* Execute word processing projects, including large-scale mailings, correspondence, and manuals.

Bachelor’s Degree in Information Technology or related field